

Pennsylvania One Call System, Inc.

2026 Approved Rate Structure

Contribution to Capital: Each new Principal member shall be assessed a contribution to capital of not more than its first three months' estimated fees. This contribution shall be held until such member's membership is terminated, at which point it will be applied against any outstanding indebtedness or refunded, as the case may be.

Municipal Activity: The total number of **inbound** work location request notifications (WLRs) received each month in a municipality. The facility owner is billed for each municipality they have registered to receive WLRs.

- *Municipal Activity applies to Principal members that do not qualify for the Mapped Rates.*
- Members are billed the base rate plus a delivery charge dependent upon the method of delivery as listed below:
 - Municipal Activity Fee is billed per **inbound** notifications by municipality:
 - Base Rate \$0.76 per incoming notification per registered municipality
 - Web view charge: \$0.02 per notification viewed online as delivery
 - Email delivery charge: \$0.04 per notification delivered via email

Supplemental Services (Additional Notifications):

- **Renotify:** A second or third transmission of a previously delivered WLR initiated by the caller when no response has been received by a facility owner, or the caller disagrees with the posted response. Renotifys are only sent to the facility owners specified by the caller.
 - *Renotify rates apply to all Principal members.*
 - Renotifys are billed per **outbound** transmission based on the method of delivery.
 - Web view: \$0.78
 - Email delivery: \$0.80
- **Resends:** A re-transmission of a previously delivered WLR as requested by the facility owner.
 - *Resend rates apply to all Principal members.*
 - Resends are billed per **outbound** transmission based on the method of delivery.
 - Web view: \$0.78
 - Email delivery: \$0.80
- **Supplemental Notifications:** In addition to the hard copy notification sent, a facility owner can request additional hard copies be sent to other receiving sites.
 - *Supplemental Notifications rates apply to all Principal and General members.*
 - Each copy is billed per **outbound** transmission based on the method of delivery.
 - Web view: \$0.78
 - Email delivery: \$0.80
- **Supplemental Voice Outs:** In addition to the hard copy notification sent, a facility owner can request a telephone call on certain types of WLRs such as damages, or for WLRs taken out of normal business hours with a proposed dig time prior to the start of business the next day.
 - *Supplemental Voice Out rates apply to all Principal and General members.*
 - These notifications are initially called out via an automated IVR (KARL). If the automated voice call out fails for any reason, subsequent attempts are made manually by a Customer Service Representative.
 - Each attempt is billed until the call out is successfully completed.
 - It is in the facility owner's best interest to train their personnel to accept the call from the IVR.
 - Each Supplemental Voice Call Out **Attempt** is billed based on the method of delivery.
 - \$3.00 per automated attempt made by KARL
 - \$6.00 per attempt made by the Call Center Personnel
- **Supplemental Text Messages:** In addition to the hard copy notification sent, a facility owner can request a text message on emergency notifications. Standard messaging rates apply from the cell phone carrier.
 - \$1.00 per text message transmitted

The finance committee will review the rates on a quarterly basis and adjust as needed.

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Mapped Rates: The total number of **outbound** work location request notifications (WLRs) transmitted each month to a facility owner that has mapped their facilities via PA One Call's Member Mapping Application.

- *Municipal members, Master Meter Operators and Micro Members, as classified by PA One Call System, who have mapped their facilities via PA One Call's Member Mapping Application, qualify for this rate structure.*
- *Members as defined by PA One Call who have mapped their facilities via PA One Call's Member Mapping Application qualify for this rate structure, excluding those having contiguous lines crossing more than one municipal boundary and/or excluding those which are registered in more than 15 municipalities.*
 - The billing rate is dependent upon the method of delivery **and** the screening percentage.
 - Inbound Unmapped tickets are **not** billed.

Percentage Screened	Municipal Activity	Screening Charge	Total
0% – 25%	\$0.76	\$0.38	\$1.14
26% – 50%	\$0.76	\$0.76	\$1.52
51% - 75%	\$0.76	\$1.14	\$1.90
76% - 99%	\$0.76	\$1.52	\$2.28

- Web view charge: \$0.02 per notification viewed online as delivery
- Email delivery charge: \$0.04 per notification delivered via email

Prepayment

- All members are eligible to make prepayments. Any member wishing to make arrangements for paying in advance should contact the accounting department at 1-800-248-1786 x 7137.

Additional Services:

- Message Searches: A request for the Call Center to search for an archived WLR.

If serial number known: \$25.00 per serial number – ticket & responses
If serial number not known: \$50.00 per month per data element searched PLUS
\$25.00 for each ticket & responses

Available via subpoena only:

Voice Recording: \$100.00 per serial number for tape-recorded conversation
Transcription: \$25.00 per hour

- Custom Reports: A request for the Call Center to compile data and format into a report

Minimum \$600 - rate must be quoted and is based on complexity and time frame of data requested

Annual Service Fee:

\$125.00 Billed per calendar year to excavators, designers, or operators who propose to commence excavation or demolition work and request information from the One Call System.

Contractor Association Fees:

\$ 3,815.00 Small association with less than 50 members
\$ 4,778.00 Medium association with more than 50 but less than 1000 members
\$11,923.00 Large association 1000 or more members

The finance committee will review the rates on a quarterly basis and adjust as needed.